

Sample Letter to Mail Order Diabetic Supply Beneficiary

Our records show that our company, ***[insert supplier name]***, is currently furnishing you with mail order diabetic supplies.

Starting July 1, 2013, there will be a new program called the Medicare Durable Medical Equipment, Prosthetics, Orthotics, and Supplies (DMEPOS) Competitive Bidding Program. Under this program, people with Original Medicare in your area will need to acquire their mail order diabetic supplies from suppliers that contract directly with Medicare to furnish these items. We won't be a Medicare contract supplier under this new program, so we won't be providing mail order diabetic supplies to people with Original Medicare.

We will only continue to provide your mail order diabetic supplies until ***[insert first anniversary date after July 1, 2013]***. After this date, you must get your supplies from a new Medicare contract supplier.

Any Medicare contract supplier for mail order diabetic supplies is required to furnish your supplies. You need to contact a Medicare contract supplier for mail order diabetic supplies as soon as possible to make arrangements for the Medicare contract supplier to begin furnishing you with your supplies beginning on ***[insert first anniversary date after July 1, 2013]***.

To find a new Medicare contract supplier, visit www.medicare.gov/supplier or call 1-800-MEDICARE (1-800-633-4227) and have your ZIP code ready. TTY users should call 1-877-486-2048.

(Optional: Attach copy of contractors from dmecompetitivebid.com)

If you have any questions, please contact us at ***[insert supplier phone number]*** or call 1-800-MEDICARE (1-800-633-4227).